



## Commonly Asked Questions

### 1. Why did admission fees increase?

*Due to the added amenities and staff at the Gardner Aquatic Center, admission fees have been increased. The Gardner City Council approved the fees based off of the increase in operational costs of the facility and in order to keep the subsidy rate steady.*

### 2. What does the ½ cent sales tax increase cover?

*In June 2005, Gardner citizens approved a ½ cent sales tax increase for 10-years to fund the development of Celebration Park and the expansion of the Gardner Aquatic Center. Funds from the sales tax will only be used for development costs, not annual operating expenses.*

### 3. What is considered a resident?

*The household must live within Gardner city limits to be eligible for resident fees associated with the facility. Residency is not defined by school district boundaries.*

### 4. Why did swim lesson fees increase?

*Gardner Parks and Recreation works hard to keep program fees as low as possible. Fees are charged to cover operational costs associated with the program. Swimming lesson fees have not increased in over (6) years. An increase is necessary in 2007 to continue to provide quality instruction.*

### 5. Why is the pool going to be open until September this year? Why wasn't it open that long in the past?

*In recent years it proved not to be cost effective to keep the facility open once the school year started. Attendance greatly reduced and many of the facilities staff was not available to work because of school activities. With the expansion of the facility and staff, city council has approved to open up on weekends after school starts thru Labor Day.*

### 6. Why are private pool parties only limited to the lap lane pool?

*Private pool party rentals are available seven days a week from 8 pm. to 10 p.m. Private pool parties have been limited to the lap lane pool because this is the only area within the facility where there will be ample lighting for the life-guards visibility. Extreme costs would be associated both with providing lighting to the expanded area as well as to staff it for private parties. However, party rentals are now available Mon-Sun during regular pool hours. For a minimal fee, a large shaded party area can be reserved for up to 2-hours. This option will allow the use of the entire facility.*

### 8. Can people still bring in food at their pool parties?

*Food and non-alcoholic beverages will be permitted only for groups that have reserved the party shelter during general admissions or for private parties in the lap lane pool.*

### 9. At what age can a child be dropped off at the pool without a guardian's supervision?

*10 years of age. Children 9 years old and younger must be accompanied by a person 16 years of age or older.*

### 10. We purchased a pool pass and each family member has been assigned an identification number. How is my child going to remember a 4 or 5 digit number for the pool pass?

*If the child forgets their identification number, pool cashiers can look them up in our system by name or by phone number.*

### 11. What floatation devices and toys are allowed at the pool?

*Lifejackets are allowed in all areas of the pool except for on the slides. Arm floaties may be used in the tot pool only. All other floatation devices are prohibited. Water toys are subject to approval of pool staff. Inner tubes for the slides and lazy river must remain in those areas ONLY.*